



Cisco Webex Expert on Demand for RealWear

Cisco Webex Expert on Demand for RealWear connects Frontline Workers to the rest of your business, improving safety, accelerating productivity, and delivering strong ROI.

Key benefits

Extending Collaboration

Webex Expert on Demand enables companies to leverage a single collaboration platform across the entire enterprise, from the frontline worker in the field to the expert at the office.

End-to-End Security

Be confident that your enterprise collaboration has end-to-end encryption. Expert on Demand uses the same level of encryption security as Webex Teams.

“

With Webex Expert on Demand, Hirschmann Automotive has been able to remarkably increase first-time fix rates, improve the speed of first-time resolution while also significantly reducing expert travel expenses in the last two quarters.” ”

Klemens Fliri

**IT-Systems Engineer Global UC & Leader IT-Apprenticeship
Hirschmann Automotive**



RealWear HMT-1Z1
clipped to a hard hat

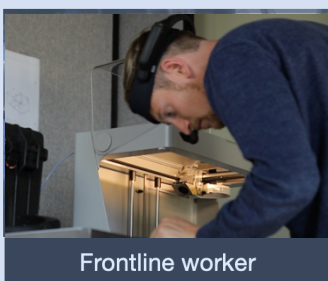


Appears as 7" tablet

Key capabilities



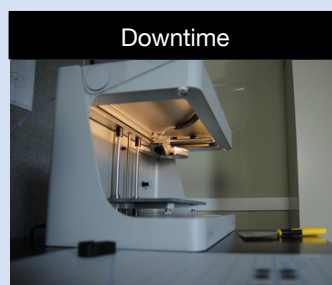
**Trouble on
the job**



Frontline worker



**Hands-free
call**



Downtime



Collaboration

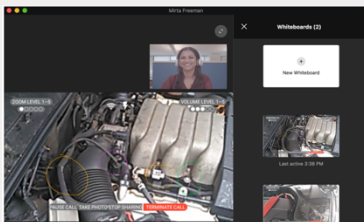
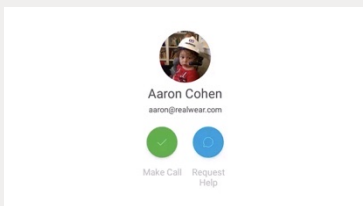
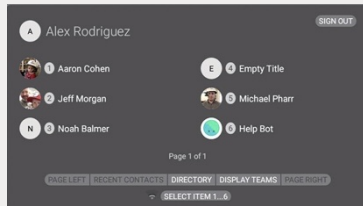


Issue solved in no time



Expert on demand

Expert Annotation.



Empower Your Frontline Worker.

A frontline worker can initiate a call from anywhere in the world to get connected to the right expert to help them in their day-to-day tasks. The frontline worker can engage one expert or multiple experts, and reach out directly or ask for help to an entire group. Bring an entire factory back online, connect your oil & gas rig back to headquarters, empower your field repair people with the right expertise, all with one simple call.

Eyes on the job. From Anywhere.

The frontline worker can share point of view instantly with the back office subject matter expert, pointing to issues on a piece of heavy equipment, using full zoom and live annotation features with high resolution smart camera.

Pull up a document or schematic with your voice.

The expert can instantly pull up any image or PDF and instantly send it to the worker's screen. The display appears to the worker as though they are viewing a 7" Android tablet.

Hone in and resolve with hands-free expert annotation.

The knowledge worker and expert can seamlessly share annotations with each other to immediately resolve the issue, avoiding expensive travel or downtime.

The Safest Way to Troubleshoot

Cisco Webex Expert on Demand with RealWear's flagship HMT-1 is the ultimate pairing, creating a true power tool for the frontline worker. RealWear's strength in design and the Cisco Webex unified collaboration experience has been melded into a seamless solution for true Digital Transformation.

Safer together

- Natural Resources:** For seamless and instant communication with experts, hands-free repair and remote training
- Manufacturing"** For preventative maintenance, repair, and remote R&D testing
- Healthcare:** For visualization and remote consultation, education and training, and R&D collaboration,
- Utilities"** Maintenance and repair, damage assessment and inspection checks, and remote training

For more information visit:

realwear.com/solutions/cisco-webex-expert-on-demand

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