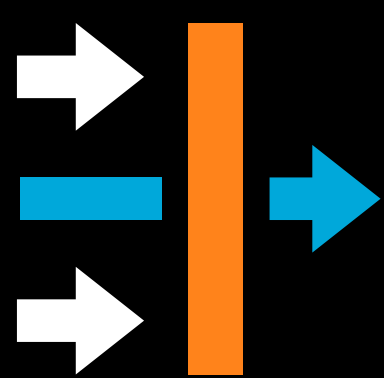
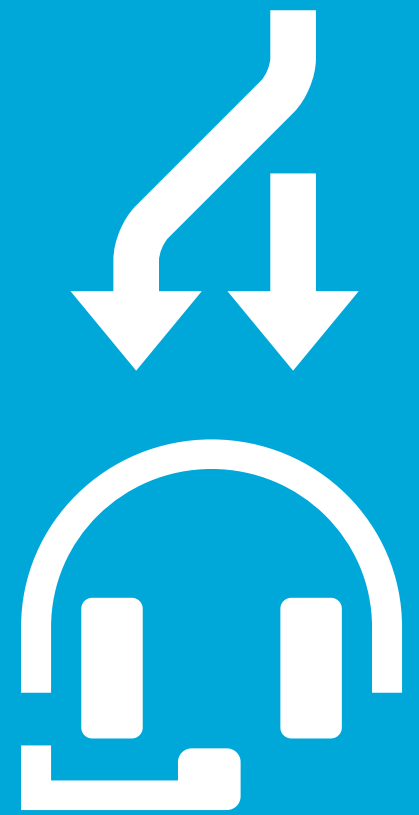


# Has the way we work just changed forever?

2020 Firstline Worker Pulse Survey

Without a doubt, COVID-19 will be known as **The Great Disruptor of the 21<sup>st</sup> Century**. But how has it truly changed the course? Will collaboration be damaged or improved going forward, with the advent of technologies such as **Zoom**, **Microsoft Teams** and **Cisco Webex**?

**RealWear**, the global leader in fully ruggedized headworn computers that runs on **Teams**, **Zoom** and hundreds of other apps, with support from **AREA**, launched its first ever **Pulse Survey** targeting its user base — *the firstline workforce* — to understand the current sentiments of the industrial workforce as a snapshot.



Of the 200 respondents, **nearly 98%** says that COVID-19 has changed some or even every aspect of how they will work, accelerating **Digital Transformation** in their companies.

To put a fine point on it, **76%** says it's accelerated **Connected Worker programs**, and half believe collaboration has actually **improved** since COVID-19.



## Has that given people hope?

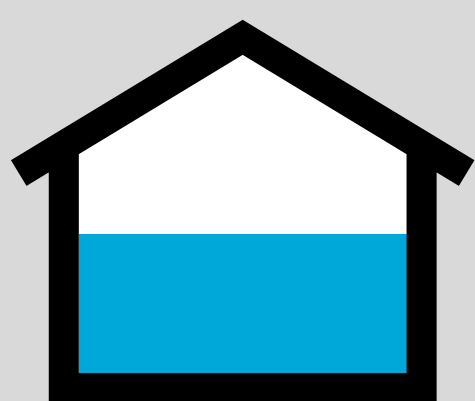


Almost 70% of respondents felt **more hopeful** for the future at the moment they took the survey.

But do they have the right tools? **90%** agree or **strongly agree** they have the right remote tools to do their job.



**78%** agreed that remote tools has improved productivity in the workplace. While that's a silver lining to a pandemic, there are still **19% who disagreed** that remote tools improved productivity.



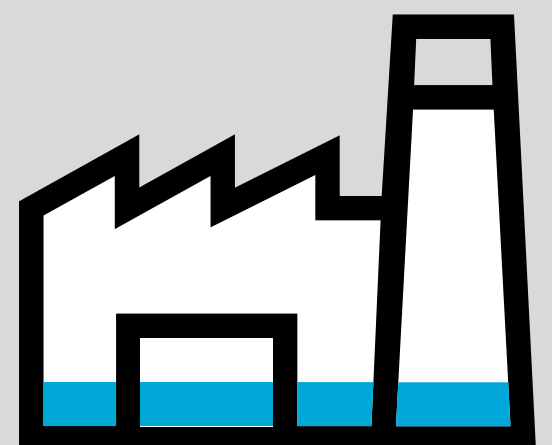
**Half**

the respondents are now working from home.



**30%**

more are at the office.



**10%**

are in a factory or plant.

This survey was conducted in the month of November in partnership with the Augmented Reality for Enterprise Alliance (AREA). There were a total of 200 respondents ranging from individual contributors in frontline capacities to senior leadership of Global 1000 companies.